

## **Quality System**

## **QUALITY POLICY**

Code: S.Q.&P.P016

**Revision: 00** 

Pages: 2



## **Quality Policy**

We are committed to develop, produce and service total value performances to our Customers, with agreed Products and Services.

In every segment where we have chosen to compete we work for and with them to meet expectations at the lowest operational cost and outperform the competition.

We deliver reliable and competitive plastic packaging solutions everywhere, in compliance with laws and regulations pertaining to the Quality, Safety and Performance requirements in all countries in which our Products and Services are offered.

Our Quality is created by each of our employees in partnership with their colleagues in every part of the Company, sharing targets, accountability and responsibility for all their actions.

We purchase Services and Products from recognized suppliers with whom we deal daily to increase our partnership at the highest level of Quality.

We take into consideration both the context in which we operate and the parties who are interested in our activities and we adopt the approach "risk-based thinking" for our business processes in order to manage profitably both the risks and the opportunities for each activity.

Processes orientation and continual improvement drive leadership performance in our industries, assuring the delivery of value to our Customers across market and economy fluctuation.

In our "Business Family" plastic packaging solutions are deployed in partnership with Customers, taking care of the reciprocal satisfaction and profitability, so to win and grow together.

Total Performance Quality is our daily target.

Vittorio Veneto (TV)

15/03/2023

Antonio Narder

General Manager

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